

**Los Angeles Department of Public Health
Annual Quality Improvement Summit**

Wednesday, January 29th, 2014

Location: Ferguson Auditorium

Agenda

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| 7:30 - 8:00 a.m. | Registration/Networking |
| 8:00 a.m. | Welcome and Agenda Review
<i>Karen Swanson, PhD, ScM</i> |
| 8:10 a.m. | Importance of Accreditation at DPH
<i>Jonathan E. Fielding, MD, MPH, MBA</i> |
| 8:40 a.m. | Accreditation – The National Perspective
<i>Kaye Bender, PhD, RN, FAAN</i> |
| 9:40 a.m. | DPH Accreditation Self-Assessment Results
<i>Donna Sze, MPH</i> |
| 10:00 a.m. | Break |
| 10:15 – 11:25 a.m. | Building TRUST (Credibility & Empowerment)
<i>Noel Bazini-Barakat, MSN, RN, MPH & Betsy Swanson Hollinger, MPH</i> |
| 11:25 a.m. | Exercise Activity
<i>Erika Martinez, MPH</i> |
| 11:30 a.m. | Strategic Plan, Community Health Assessment (CHA) and
Community Health Improvement Process (CHIP)
<i>Virginia Huang Richman, PhD, MPH</i> |
| 12:15 p.m. | Closing/Summary
<i>Jeffrey Gunzenhauser, MD, MPH</i> |
| 12:30 p.m. | Adjourn |